



JEFFCOM 911

Directors Report

June 22, 2023

Our Mission:

Our mission is to provide excellence in public safety dispatch services to the citizens of Jefferson County Washington. Our highest values are on the safety of our citizens and responders, superior teamwork and personal integrity. Through organization, accountability and responsibility we will maintain our enhanced quality of life in Jefferson County.



❖ Projects:

- **Audio recorder:** Stancil Long Term Recorder has been upgraded and operation continued uninterrupted.
- **NextRequest:** Marlo is now using NextRequest to fill public records request eliminating the need to burn CDs and mail these to requesters.

❖ Budgetary Items:

- **Recruiting:** Two conditional offers have gone out and the candidates have returned their personal questionnaire for background checks. Candidates are Peyton Clanton and Rebecca McHenry. We continue to receive applications and hope to build a short list of candidates for the next round of hiring.
- **OT** is trending down. Rosie will be graduating from training to taking full shifts starting in July. This will allow night shift to be fully staffed.
- **Radio Console Upgrade:** Objective is to have more interoperability with Pencom and ability to backhaul communications with tower sites if microwave fails. Initial budgetary numbers have come in at \$200,000. I am waiting to see a formal proposal on what makes up these costs.
- **CBA:** Initial CBA proposal has been submitted by the union. Matt and I have been reviewing.

❖ Health, Safety and Quality of Life:

- With increasing staffing numbers, it has allowed dispatchers to take much needed vacation time.
- Reminded staff of the EAP to provide an outlet for the stress and let them know I am always available.

❖ External Relationships:

- **User Group meetings:** User Group meetings are happening on a monthly basis. Getting good feedback from the agencies.
- **Icom 911:** Talks continue about leasing space to Icom 911 at our Maynard tower site.

❖ Additional Items:

- The strategic plan currently being worked on has the following items:
 - A) Review of contracts to ensure accuracy and necessity.
 - B) Creation of proposal for 2/10th of 1% tax increase to help fund operational costs, but the radio replacement/upgrade.
 - C) Address agency needs such as additional repeated and recorded channel for fire.

Jeffcom 911 Data: YTD 2023

Fire/EMS calls by agency

Jeffcom 911 Call Pick-up Time (sec)

Agency	# of Calls (2023)		Pick-up Time	# of calls(2023)
EJFR	2664		0-10(sec)	9118 (99%)
Quilcene	243		11-15(sec)	63
Brinnon	235		16-20(sec)	9
Discovery Bay	69		21-40(sec)	13
			41-60(sec)	2
			61+(sec)	3
Total	3211		Total	9208

Law Enforcement calls by agency

Agency	# of Calls (2023)	# of Calls (2022)
JCSO	6779	6493
PTPD	3961	3520
Total	10740	10013